

Covid-19: Precautions for Site Visits

We have risk assessments in place and take the utmost care in the safety of our staff and customers. The following are in place for Site Visits.

Our Engineers do the following as appropriate:

- wear gloves and masks
- clean surfaces before and after touching
- communicate with customers outside, from another room or on the telephone
- operate as per unfolding Government advice

We ask customers to:

- inform us if anyone in the property has Covid-19 or is self-isolating
- keep a 2m distance at all times
- provide access to hand washing facilities and a clean towel
- let us know if they have any concerns so we can work together to keep staff and customers safe



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