

# Solar Thermal Servicing, Troubleshooting and Repair

| <b>Service &amp; Repair Charges</b>   |                                   |
|---|-----------------------------------|
| All prices INCLUDE VAT  |                                   |
| <b>Standard Solar Thermal Service</b>   | <b>£279</b>                       |
| <b>Extended Solar Thermal Service</b>   | <b>£647</b>                       |
| <b>Call-out (Including 1<sup>st</sup> hour)</b>   | <b>£181</b>                       |
| <b>Revisit (Including 1<sup>st</sup> hour)</b>  | <b>£110</b>                       |
| <b>Additional hours</b>   | <b>£89/ hr</b>                    |
| <b>2<sup>nd</sup> Engineer</b>  | <b>£71/ hr</b>                    |
| <b>Technical Support</b><br>Incl. email & phone support   | <b>£78/ hr</b><br>£39 minimum fee |
| <b>Additional Travel</b><br>For properties over 50 miles from Glendevon Energy Office, charge per additional mile for outward and return journeys (covers mileage & labour) | <b>£1.83/ mile</b>                |

## Solar Thermal Service Includes...

### Standard Service

- ✓ checking solar pressure vessel setting and condition
- ✓ checking sensor readings, positions and connections
- ✓ checking operation of safety valve on the solar circuit
- ✓ checking unvented domestic hot water cylinder (where applicable)
- ✓ checking for air in the system
- ✓ one engineer for up to 2 hours
- ✓ travel for properties up to 50 miles from Glendevon office
- ✓ parts and additional labour within warranty
- ✓ £87 discount if combined with another service on the same visit.

### Extended Service

- ✓ all the above
- ✓ flushing with cleaning fluid
- ✓ replacing anti-freeze fluid
- ✓ disposing of old fluid
- ✓ one engineer for further one hour
- ✓ recommended every 5-8 years

### Important Note

Please ensure that there is adequate room and appropriate access for Engineer/s to manoeuvre around plant and that there is clear access to it. Items stored near the cylinder/ other plant could impede/ prevent Engineer's work when they represent a health and safety risk.

Prices published April 2025. Terms & Conditions apply.